

1. PUBLIC HOLIDAYS

No swimming lessons will be conducted on Public Holidays or Easter Saturday.

2. DIRECT DEBIT BOOKINGS

All bookings are made by Direct Debit only. Direct Debit is by savings or credit card accounts and will occur every four weeks. It is important that your financial institution has enough funds to cover your Direct Debit amount. Payment is made four weeks in advance.

3. ADMINISTRATION FEE

All initial enrolments will incur a \$11.00 administration fee per student and re-enrolments will incur a \$5.50 administration fee per student. Administration fees will be charged as a one-off direct debit from your nominated account.

4. TERMINATION OF LESSONS

Notification in writing is required when cancelling lessons. Your Direct Debit payment will cease if notification in writing of cancellation of lessons is received 48 hours prior to the next Direct Debit. Cancellation Notification forms are available from Swim School Administration and online at www.beattypark.com. If withdrawing due to medical reasons we will action your cancellation as soon as we receive notification in writing and a copy of a medical certificate.

5. MISSED LESSONS

Replacement lessons cannot be provided for lessons missed during your enrolment with the Swim School. For any missed lessons, a practice pass will be automatically loaded onto your membership card. This will entitle one adult and two children or two adults and one child free entry into the Centre for a practice swim during operating hours. This entry pass is valid until the new swim year commences. Please note that practice swim passes cannot be extended past the expiry date.

6. CHANGES TO BOOKINGS

Students can sometimes be enrolled into an inappropriate level initially. Additionally instructors and administration staff monitor age and skill requirements of students to also ensure appropriate level ability. Consequently it is sometimes necessary to move students to another class.

7. MINIMUM NUMBERS AND CLASS CONSOLIDATIONS

All classes must have a minimum number enrolled in order for them to operate. If you enrol for a class that does not achieve the minimum number of enrolments, you will be offered an alternative class. Additionally classes may be consolidated or instructors changed at the discretion of the Swim School.

8. ENTRY CARDS

The entry card issued at your initial enrolment is valid for life. Please do not dispose of your entry card unless you will not be returning to the Swim School. Lost cards will incur an \$5.00 replacement fee. Entry cards must be scanned at the main entrance prior to every lesson. Refusal of entry may occur for non-presentation of cards. Each card admits one child plus one swimming supervising adult free of charge. Additional parents or guardians may be required to pay a spectator or casual swim fee. Additional siblings/children not participating in lessons may be required to pay a swim fee if using the pool facilities.

9. PARENTAL SUPERVISION

It is a condition of entry that all children must be accompanied by a parent or guardian whilst at the Centre. Children will not be accepted into lessons if a parent or guardian is absent. Children must be collected by a parent or guardian over the age of 16 at the conclusion of every lesson. Children under the age of five who swim before and/or after their lessons must be accompanied in the water and within arm's reach, by a person over the age of 16.

10. COMMUNICABLE DISEASES

A person suffering from any skin infection or other communicable disease will be excluded from lessons for the safety and wellbeing of other participants and teachers at the discretion of the Swim School. Examples include, but are not limited to: Herpes Simplex (Cold Sores); Varicella (Chickenpox); Rubella (German Measles); Enteroviruses (Hand, Foot and Mouth Disease); Pediculosis (Head Lice); Impetigo (School Sores); Morbilli Virus (Measles); Mumps; Conjunctivitis; Diarrhoea and/or Vomiting; Tinea (Ringworm); Parvovirus B19 (Slapped Cheek Syndrome); Pertussis (Whooping Cough); Human Papilloma Virus (Plantar Warts).

11. BABY SWIMWEAR

The health act states that all children that usually wear a nappy are required to wear some form of aqua nappy if swimming in a public facility. Please ensure that your children are suitably attired if they fall into this category for the comfort and safety of all patrons.

12. DIRECT DEBIT-CONDITIONS OF AUTHORITY

I understand that the City of Vincent (Beatty Park Swim School) accepts the order only upon the following conditions, namely:

- I/We authorise the direct debit user to verify details of the mentioned account with my/our Financial Institution.
- I/We authorise you until further notice in writing to arrange for funds to be debited from my/our account described in the schedule mentioned at the financial institution identified, any amounts which the City of Vincent (Beatty Park Swim School) may debit through the Direct Debit/Credit Card system.
- The Financial Institution may, in its absolute discretion, determine the order of priority of payment by it of any moneys pursuant to this request of any authority mandate. The Financial Institution may, in its absolute discretion, at any time by notice in writing to me, terminate this Request as to future debits. The City of Vincent (Beatty Park Swim School) may, by prior arrangement and advice to me, vary the amount or frequency of future debits. Funds will be available to meet such periodical payments at such times as they fall due. The City of Vincent is under no obligation to debit the account on the days nominated as mentioned, and may, at its sole discretion, debit the account on any other day that is nominated as the day for debiting the account.
- Clients must notify the City of Vincent (Beatty Park Swim School) in writing of cancellation at least 48 hours prior to the next due Direct Debit. Four weekly payments will be debited in full when due up to the date of cancellation of lessons.
- This is an ongoing membership agreement. The agreement will continue until either you or the supplier terminates it in the way described in the agreement. If an automatic debit arrangement is in place, membership fees will continue to be debited from your credit card or account until your fitness centre cancels the agreement by notifying your bank or credit provider. If you terminate the agreement or stop the automatic debt arrangement in a manner not described in the agreement, then you may be liable to the fitness centre for damages for breach of contract.